

Integrate your ERP system with the GSX platform to optimize your service claims process and improve your customer care. Standard ERP features a number of modules and tools that make running any Apple Authorized Service Point simpler and more effective, including the integration with GSX platform to handle service orders.



Key benefits

- Run all your business processes including Service Orders from one system.
- Improve your customer care with an integrated CRM and Communication Center.
- Handle your Service Orders more effectively with GSX integration.



Service Order Data Input

Your customers can now enter all Service Order data by themselves either on the website or in-store on an iPad. This reduces the workload of your staff and the amount of human errors.



B2B Portal

Integrated B2B Portal will not only increase your sales, but also gives your customers access to real-time data.



Workflow Overview

Customizable workflows can be configured according to recommended Apple process. Use custom activities to meet your company-specific processes.



Service Order History

See all information related to the Service Order in one snapshot.



Integrated Email, SMS, and Telephony

Send automatic and customizable email and SMS notifications to your customers regarding any changes to the Service Order. Make calls directly from Standard ERP to make sure your staff always have access to all the customer's data and communication history.



GSX Integration

Integration with Apple GSX platform to track and update information about customer claims from within Standard ERP.